



DEPARTMENT OF THE ARMY
HEADQUARTERS, U. S. ARMY MEDICAL DEPARTMENT CENTER AND SCHOOL
AND FORT SAM HOUSTON
2250 STANLEY ROAD
FORT SAM HOUSTON, TEXAS 78234-6100

REPLY TO
ATTENTION OF

11 JUL 2006

MCCS-BIG

MEMORANDUM FOR All Soldiers, US Army Medical Department Center and School
and Fort Sam Houston


SUBJECT: Rights of Soldiers to Present Complaints or Request Assistance from the
Inspector General

1. All Soldiers have the right to present complaints, grievances, or requests for assistance to the Inspector General. These may include, but are not limited to, what the Soldier reasonably believes evidences fraud, waste, and abuse.
2. Before visiting the Inspector General, you should consider whether your concerns can be addressed more quickly and simply by referring them to your chain of command first. You do not have to present your concerns to your chain of command before visiting the Inspector General. However, you must obtain permission to be absent from your duties if you wish to visit the Inspector General during duty hours. You do not have to tell anyone why you want to visit the Inspector General.
3. Your local Inspector General is COL Mary B. Bedell. The Inspector General's office is located in building 261 on Wilson Street (locator sign on road), or call 221-1461 or 221-2327. The mailing address is 2173 Wilson Way, Suite 26, Fort Sam Houston, Texas 78234-5026.
4. If you believe your local Inspector General's response to you is not fair, complete, or in accordance with law and regulation; or if you believe your interests may be jeopardized by contacting your local Inspector General, you may write to Inspector General, US Army Medical Command, 2050 Worth Road, Ft Sam Houston, TX 78234-6016 (Phone: 221-6402/6403). You may also call the Department of the Army Inspector General (DAIG) at 1-800-752-9747 or commercial (703) 695-1578 or the Department of Defense Inspector General (IG-DOD) at 1-800-424-9098 or commercial (703) 604-8596.
5. Department of the Army personnel are prohibited from taking any action that restricts you from filing a complaint, seeking assistance, or cooperating with the Inspector General, nor may they take any disciplinary or adverse action against you for filing a complaint, seeking assistance or cooperating with the Inspector General. However, if you lie or knowingly make false accusations to the Inspector General, you are subject to disciplinary action.

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6. Per AR 20-1, paragraph 1-12, the IG has a duty to protect confidentiality to the maximum extent possible. This is particularly true when it is specifically requested by individuals who ask the IG for help, make a complaint, give evidence, contact or assist an IG during an inspection or investigation, or otherwise interact with an IG.


RUSSELL J. CZERW
Major General, DC
Commanding

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